



UNITED WAY OF WAYNE AND HOLMES COUNTIES
OLDER ADULT
SERVICES
DIRECTORY

WHIRE/2-1-1 (330) 263-6363



Updated September 2023

**United Way of Wayne
and Holmes Counties**



First Call for Help in Holmes and Wayne Counties

This directory provides information specifically about the services and programs offered for older adults ages 60+. We hope that you, your friends, and family members will find the directory helpful in linking you with the resources you need.

The alphabetical index provides a quick reference to resources and their phone numbers. Organizations are listed alphabetical order for your ease of use.

This guide in no way includes all the resources available in our comprehensive W.H.I.R.E./2-1-1 database. United Way's W.H.I.R.E./2-1-1 provides FREE, personalized, confidential information, and referral services for residents in Holmes and Wayne counties. Information is also available on our website at www.uwww.org/get-help

United Way's W.H.I.R.E./2-1-1 does not provide an endorsement or lack of endorsement for any of the agencies or organizations listed or not listed in this directory.

It is the policy of United Way's W.H.I.R.E./2-1-1 office to provide information and referral services to all persons without regard to race, color, national origin, handicap, age, religion, sex, or political affiliation.

DIRECTORY UPDATED ANNUALLY

W.H.I.R.E./2-1-1 CONNECTS PEOPLE WITH COMMUNITY RESOURCES

215 South Walnut St. Wooster, Ohio 44691

330-263-6363

24 Hour Mental Health Crisis Services:

Suicide Response

9-8-8 or 330-264-9029

Veteran Hotline

800-273-8255

Directories of resources available:

- Street Card
- Senior Directory- listing of resources available for older adults 60+

Applications for various services:

- Lions Club for eyeglasses and eye exam assistance
- Wayne County Committee for Crippled Children and Adults for medication and medical equipment assistance

**United Way of Wayne
and Holmes Counties**



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**United Way of Wayne
and Holmes Counties**



Orrville Area United Way

911 EMERGENCY- HOLMES COUNTY

2 Court St. STE 11

911- Emergency

Millersburg, OH 44654

330-474-0989 - Voice

Manages the emergency response 9-1-1 service for Holmes County.

911 EMERGENCY- WAYNE COUNTY

201 W. North St.

911- Emergency

Wooster, OH 44691

330-287-5700 - Voice

Manages the emergency response 9-1-1 service for Wayne County.

AARP

17 S. High St. Suite 800

www.aarp.org

Columbus, OH 43215

866-389-5653

Provides a membership association, information, and services for those in midlife and beyond. Covers caregiving, safety, housing, nutrition, legal issues, recreations, etc. Some services are free, others require a membership fee.

ADAPTIVE SPORTS PROGRAM OF OHIO

1720 Enterprise Pkwy Suite C www.adaptivesportsohio.org

Wooster, OH 44691

330-601-1400

M-F: 9:00am-4:00pm

Offers a variety of recreational and competitive athletic opportunities to persons with physical disabilities. Available programs include strength and conditioning, kayaking, sled hockey, adaptive track and field, quad rugby, power wheelchair soccer, wheelchair basketball, and softball.

ASPIRE

518 W. Prospect St.

www.wcsc.org

Smithville, OH 44677

Wayne Co. Career Ctr: 330-988-1007

Education for those 16 years or older, not enrolled in high school who want to become proficient in reading, writing, and math, to improve skills for high school equivalency tests, in order to further education or employment. Also, for those with English as a second language (ESL.) Call for information or to register.

AL-ANON

3614 Manchester Rd, Ste 103

www.al-anon.alateen.org

Akron, OH 44319

330-645-1165 or 1-888-425-2666

M-F: 10:00am-3:30pm

To talk to a person: 330-285-2591

Support group for relatives and friends of alcoholics. "Alateen" available for younger family members.

ALCOHOLICS ANONYMOUS

3775 N. Main St.

www.akronaa.org

Akron, OH 44310

330-253-8181 or 24-Hour Help Line: 1-800-839-1686

M-F: 9:00am-5:00pm/Sat 9:00am-12:00pm

Helps individuals experiencing alcoholism with a 12-Step Recovery Program. Serving Wayne and Holmes Counties.

ALS ASSOCIATION NORTHERN OHIO CHAPTER

6133 Rockside Rd. Suite 301

www.alsaohio.org

Independence, OH 44131

216-592-2572 or 888-592-2572

Provides services such as support groups, in home respite care, and other medical supply donation services to patients who suffer from ALS.

ALZHEIMER'S ASSOCIATION OF GREATER NEO

408 Ninth St SW Suite 3400

www.alz.org

Canton, OH 44707

330-650-0052 or

24 Hour Help Line: 1-800-272-3900

Educate and inform families and healthcare professionals. Provide guidance and support for patients, families, and caregivers; encourage and support research, improve diagnosis, therapy, and prevention; and advocate for the needs of patients, families and caregivers. Other services: respite care with advance notice, caregiver support groups, and Safe Return program- nationwide identification and support when a person is lost, locally or afar. Caregiver Support groups provide education and the opportunity for caregivers to share coping strategies, gather emotional support and discuss various caregiver challenges.

AMERICAN BROADBAND AND TELECOMMUNICATIONS

One Seagate Center 6th Floor

www.ambt.net

Toledo, OH 43604

866-765-2628

M-F: 8:00am-8:00pm

Provides a cell phone and limited free wireless phone service to qualified households. Apply by phone or through the website.

AMERICAN CANCER SOCIETY

250 Williams St. NW

www.cancer.org

Atlanta, GA 30303

800-227-2345

M-F: 8:00am-4:30pm

Public education about the causes of cancer, methods of detecting cancer and hazards of smoking. Working to find a cure and/or prevention of cancer, through research.

AMERICAN DIABETES ASSOCIATION

2451 Crystal Drive Suite 900

www.diabetes.org

Arlington, VA 22202

1-800-342-2383

M-F: 8:30am-5pm

Free educational seminars, literature, and volunteer opportunities. Ongoing screening program using written risk test to identify those at risk for diabetes. The American Diabetes Association's mission is to prevent and cure diabetes, to improve the lives of those affected by diabetes.

AMERICAN HEART & STROKE ASSOCIATION

7272 Greenville Ave.

www.heart.org www.strokeassociation.org

Dallas, TX 75231

American Heart Association: 1-800-242-8721

American Stroke Association: 1-888-478-7653

The American Heart and Stroke Association is dedicated to reducing premature death and disability from heart disease, stroke, and related disorders. This mission is accomplished through research, the quest for new and more knowledge of cardiovascular disease. State-of-the-art professional and public educational programs that focus on the risk factors.

AMERICAN LUNG ASSOCIATION OF OHIO

6100 Rockside Woods Blvd, Suite 260 www.midlandlung.org
Independence, OH 44131 1-800-LUNG-USA
M-F: 8:30am-4:30pm 1-800-586-4872

Provides public education to individuals, schools, businesses, and community groups about prevention and/or controlling smoking, asthma, and other lung diseases. Personal support, smoking cessation clinics, and asthma programs. Fees for some programs.

AMERICAN RED CROSS- HOLMES AND WAYNE COUNTIES

244 W. South St. or PO Box 105 redcross.org
Wooster, OH 44691 330-264-9383
M-F: 9:00am-2:30pm

Provides relief to victims of disaster and helps prevent, prepare for, and respond to emergencies. CPR, first aid and other training available; fees required. Blood donations are also accepted, call for locations and times.

AMVETS NATIONAL SERVICE FOUNDATION

960 Checkrein Avenue www.amvetsnsf.org
Columbus, OH 43229 Voice - Administrative: 614-431-6990
Assists veterans and their dependents in processing benefit claims with the Department of Veterans Affairs. Will also refer to other veteran's services that may be of further help to the client.

ANAZAO COMMUNITY PARTNERS

2587 Back Orrville Rd

www.AnazaoCommunityPartners.org

Wooster, OH 44691

Holmes: 330-674-4608 **Orrville:** 330-682-4800

Wooster: 330-264-9597

Certified mental health and substance misuse treatment, intervention, and prevention agency. Services include substance misuse and mental health assessment, outpatient counseling for adults, children, families, and adult case management.

APPLE CREEK UNITED METHODIST CHURCH

269 W. Main St.

330-698-3101

Apple Creek, OH 44606

Call ahead: On Third Saturday every month 9:30am-11:00am

Provides emergency food to those in need. Food may include boxed, canned, and frozen items, as well as fresh produce, milk, meat and eggs.

ARTHRITIS FOUNDATION

1355 Peachtree St. NE Suite 600

www.arthritis.org

Atlanta, GA 30309

1-800-283-7800

M-F: 8:30am – 5:00pm

Support the research finding the cure for and prevention of arthritis and to improve the quality of life for those affected by arthritis. Arthritis Foundation Exercise Programs provided: gentle exercise program at Wayne College; Aquatics – gentle exercise in heated pool at Orrville YMCA; Breaking Pain Chains of Arthritis and Fibromyalgia. Information and referral service available.

ATTORNEY GENERAL'S OFFICE

Consumer Protection Division www.ohioattorneygeneral.gov
30 East Broad Street, 14th Floor 1-800-282-0515
Columbus, OH 43215

Enforces numerous Ohio laws that protect consumers.

Crime Victim Services Ohio Hotline - 1-800-582-2877
30 East Broad Street, 23rd Floor 614-466-5610
Columbus, OH 43215

Application process to help reimburse lost expenses during violent crimes.

AUGSBURG LUTHERAN CHURCH (ORRVILLE)

140 W. Water St. 330-682-2581
Orrville, OH 44667

Tu: 8:00am-12:00pm (No lunch served June-Aug.)

Provides a brown bag lunch Tuesdays from 12:00pm - 1:00pm that includes sandwich, fruit, vegetable, cookie, and drink.

AULTMAN ORRVILLE HOSPITAL

832 S. Main St. www.aultmanorrrville.org
Orrville, OH 44667 (330) 682-3010
M-F: 7:00am-5:00pm

Local hospital offers a variety of classes; smoking cessation, childbirth, diabetes, Growing Healthy Habits, and Working on Wellness (WOW). Also provides health screenings and education.

BIG BROTHERS/BIG SISTERS OF EAST CENTRAL OHIO

1260 Monroe Ave, Ste 100 D, P.O. Box 6099 www.bigs4kids.com

New Philadelphia, OH 44663 330-339-6916

Pairs an adult volunteer with a child in need of a positive adult mentor.

BREAST CANCER SUPPORT - WHIT'S END COMMUNITY PLACE SUPPORT

1761 Beall Avenue www.woosterhospital.org

Wooster, OH 44691 330-202-5162

1st Tues. of the month (Sept. - May), 6 pm at Wooster Community Hospital Outpatient Pavilion. Support group for women who have breast cancer/ those facing a breast cancer diagnosis.

BUREAU FOR CHILDREN WITH MEDICAL HANDICAPS

85 N. Grant Street, Suite B holmeshealth.org/bcmh

Millersburg, OH 44654 330-674-5035

M-F: 8:00am-4:30pm

Connects families with children with special medical needs in Holmes County to healthcare providers and provides financial assistance for services, tests, doctor visits, and other resources. Available for OH residents birth to 21 years, with an eligible chronic condition.

Just,  **LOVE.**

CANINE COMPANIONS FOR INDEPENDENCE

7480 New Albany Condit Rd www.cci.org
New Albany, OH 43054 614-699-5900 or
M-F: 8:00am-5:00pm 800-572-2275

Provides service dogs for those with physical and developmental disabilities to help them maintain their independence to the greatest possible extent.

CATHOLIC CHARITIES

215 S. Walnut St. & 521 Beall Ave. www.ccdocle.org
Wooster, OH 44691 330-262-7836 or
M-F: 9:00am-5:00pm 330-601-0720

Services include individual, couples, children, & family counseling, or mental health & addiction treatment; Resilient Family Project for kinship, adoptive & single parent families; Early childhood mental health consultation at Head Start & early learning centers with home visitation; WISE program wraparound services for those with mental health & developmental disabilities; Programming with Wayne County Juvenile Court & school-based counseling.

CHRISTIAN CHILDREN'S HOME OF OHIO

2685 Armstrong Road www.ccho.org
Wooster, OH 44691 330-345-7949

A residential center for children across Ohio, ages 6-18, who have experienced the trauma of abuse and neglect. Provides housing along with trauma-effective therapy, available psychiatric care, expressive art/trauma therapy, and equine therapy, along with social, spiritual and educational opportunities for the children living there. Foster care and adoption services available.

CLOTHES CLOSET- MILLERSBURG CHURCH OF CHRIST

926 E. Jackson St. www.millersburgcoc.com

Millersburg, OH 44654 330-674-0876

T: 10:00am-12:00pm & Th: 5:00-7:00pm

Call Donna to set-up an appointment 330-231-8836

A service operated through Millersburg Church of Christ that provides clothes for those in need.

COMMUNITY ACTION WAYNE/MEDINA

905 Pittsburgh Ave. www.cawm.org

Wooster, OH 44691 330-264-8677 or 1-800-477-8677

M-TH: 8:00am-4:30pm

Offers assistance with job applications, emergency food through the Rittman food pantry, home deliveries of food, urgent medical transportation (Wooster city limits only.) Subsidy for taxi fares available to low-income residents. Application and proof of income required. Emergency services for eligible households; financial heating assistance through the Home Energy Assistance Program (HEAP), Weatherization Program (HWAP) for eligible households to improve or install insulation to make housing more energy efficient. Income eligible clients may receive minor home maintenance and repair in Wayne County. Home relief assistance with rent, water, and internet. Call to see if funding is available. Senior Outreach Program available to Wayne County residents who are over the age of 60 and qualify for service (200 % Federal Poverty Guidelines (FPL)).

COMMUNITY LEGAL AID SERVICES

345 N. Market St.

www.communitylegalaid.org

Wooster, OH 44691

1-800-998-9454

M & W: 9:00am-12:00pm & T & Th: 1:00pm-4:00pm

Private nonprofit law firm provides a full range of legal representation assistance in civil matters to low- income persons, and senior citizens. Various problems can be eviction defense, landlord-tenant, victims of domestic violence, consumer and debtor rights, public benefits (welfare, disability, food stamps, unemployment, social security), utility problems, and education such as student discipline and suspension. Some fees may apply, call for requirements. There is no receptionist, so apply online, or during helpline hours.

CONNECTIONS MENTORING (JUVENILE COURT PROBATION)

1 E. Jackson St. #201

co.holmes.oh.us

Millersburg, OH 44654

330-674-5841

8:30am-4:30pm

A mentoring program in Holmes County that matches at-risk youth, ages 6 to 18, with trained volunteers that offer support for the individual. Mentors meet with the child for at least four to eight hours per month. Any at-risk child in Holmes County, ages 6-18, can be referred. Both the child and their parent/guardian must agree to be part of the Connections Program.

CONSUMER CREDIT COUNSELING SERVICE-APPRISEN

2800 Market Ave. N, Suite 18

www.apprisen.com

Canton, OH 44714

1-800-355-2227 or 330-899-9250

M-Th: 8:30am-7:00pm & F: 8:30am-6:00pm

Credit counseling agency for Wayne and Holmes County residents. Assistance of individual counseling and educational programs in the area of budgeting, debt management, and the proper use of credit. First time homeowners counseling, foreclosure prevention for those behind on mortgage. CCCS is a possible alternative to bankruptcy and a helpful tool when rebuilding a financial future.

CONSUMERS GAS COOPERATIVE

298 Tracy Bridge Rd.

www.cgcohoio.com

Orrville, OH 44667

General Line: 330-682-4144

Emergencies: 330-682-0544

Provides customer assistance with securing and maintaining natural gas power, billing concerns, payment arrangements, and other necessary services. Members pay a membership fee.

CALL 2.1.1 OR 330.263.6363

WHIRE

GET ANSWERS. GET HELP.

First Call for Help in Holmes and Wayne Counties



COUNSELING CENTER OF WAYNE AND HOLMES COUNTIES

www.ccwhc.org

Millersburg Office 212 N. Washington St. Millersburg, OH 44654
330-674-6697
M: 8:00am-8:00pm; W-F: 8:00am-5:00pm

Orrville Office 859 S. Main Street, Orrville, OH 44667
330-683-5106
M: 10:00am-8:30pm; W/Th: 8:00am-5:00pm

Rittman Office 8 N. Main Street, Rittman, OH 44270
330-925-5466
W: 8:00am-8:30pm; F: 8:00am-5:00pm

Wooster Office 2285 Benden Dr, Wooster, OH 44691
887-264-9029 or 330-264-9029
M, W, TH 8:00am-8:00pm; T, F: 8:00am - 5:00pm

Comprehensive mental health services to the residents of Wayne and Holmes Counties. Certified mental health providers in the area of psychiatry, psychology, counseling, social work, and psychiatric nursing. Various services include counseling to children and adults, 24-hour crisis intervention, community support, case management, specialized services to the Amish community, employment services, group homes for those with chronic mental illnesses, and transitional housing for those 18-26 yrs.

CRISIS HOT LINE

2285 Benden Drive

330-264-9029

Wooster, OH 44691

Available 24 hours a day

Mental Health Crisis Service provides crisis intervention, pre-hospital screening, and community consultation for those in Wayne or Holmes Counties.

CROWN HILL MENNONITE CHURCH FOOD PANTRY

9693 Benner Rd.

330-927-1716

Rittman, OH 44270

Residents of Wayne County who are low income or suffering temporary hardship (who meet income guidelines) are eligible to receive service once per month. Arrangements for more frequent pick-ups are occasionally made, depending on the client's needs. Please call for more information. Curb side pick-up. Call monthly for days and hours.

DARB SNYDER SENIOR CENTER

170 Parkview Drive

330-674-0580

Millersburg, OH 44654

M-F: 7:00am-2:00pm

All residents of Holmes County 60 years of age or older can access this multi-purpose Senior Center. Services include transportation, nutrition, information and referral, outreach, recreation and trips, education, medical assessments, income tax assistance, insurance form assistance, HEAP applications, Golden Buckeye sign up center.

DEPARTMENT OF INSURANCE

50 W. Town St. Suite 300 614-644-2658

Columbus, OH 44215 www.insurance.ohio.gov/wps/portal/gov/odi/home

M-F: 8:00am-5:00pm

To provide consumer protection through education and fair but vigilant regulation, while promoting a stable and competitive environment for insurers.

DIRECTION HOME- HOLMES COUNTY

Agency #9 www.aaa9.org

710 Wheeling Ave. 1-800-945-4250 or 740-439-4478

Cambridge, OH 43725 Passport Program: 1-800-932-7277

M-F: 8:00am-5:00pm

Also known as Area Agency on Aging; Plan and fund services for the elderly within Holmes County. Services provided: Advocacy, Long Term Ombudsman, Care Coordination, PASSPORT, Care Choice, and Residential State Supplement (RSS) services. Also offers assistance for services at home and offers Neighbor to Neighbor Program through AEP.



DIRECTION HOME- WAYNE COUNTY

Agency #10B

1550 Corporate Woods Parkway Suite 100

Uniontown, OH 44685

1-800-421-7277 or 330-896-9172

M-F: 8:00am-5:00pm

www.DHAD.org

Assists those (60 years and older) of Wayne County, maintain independent living through development and coordination of a comprehensive health and human services delivery system. Programs available: PASSPORT, Care Coordination, Screening and Assessment, Care Choice Ohio, Residential State Supplement, Long Term Care Ombudsman, Senior Friends (Friendly Visitor), Elder Rights Attorney, Nursing Home Placement Assistance, Alzheimer respite, family caregiver support, Medicaid assisted living, and Adult Protective Services.

DISABLED AMERICAN VETERANS (DAV)

1240 E. 9th Street

Room 1017 Ste. B

www.dav.org

Cleveland, OH 44199

216-522-3507

Provides free, professional assistance to veterans and their families in obtaining benefits and services earned through military service.

DOYLESTOWN COMMUNITY FOOD CUPBOARD

153 Church St.

dtowncfc15@gmail.com

Doylestown, OH 44230

330-658-7744

Fourth Saturday every month: 8:30am-11:30am

Supplies of emergency food to Doylestown and Chippewa Township residents.

EASTER SEALS- SENIOR FRIENDS

155 Ken Mar Industrial Parkway www.easterseals.com

Broadview Heights, OH 44147 440-838-0990

M-F: 8:30am-5:00pm

Enables older adults (60 years and older) to remain in their homes by providing companionship, socialization and transportation on a weekly or bi-weekly basis so that they can stay active in the community.

EASTERN ROAD CHURCH OF GOD

2600 Eastern Rd. www.easternroadchurch.com

Rittman, OH 44270 330-927-0448

T & Sat: 9:00am-12:00pm

Provides emergency food for those in need with a household income below 200% of Federal Poverty Guidelines (FPL).

ELDERCARE LOCATOR

1730 Rhode Island Ave. NW www.eldercare.acl.gov

Suite 1200 1-800-677-1116

Washington, DC 20036

M-F: 9:00am-8:00pm

The Eldercare locator can put you in touch with state and local information that enables older people to find help to remain independent in their own homes.

ENCOMPASS CHRISTIAN COUNSELING

2148 Eagle Pass

www.encompasscounseling.org

Wooster, OH 44691

330-345-8970

Counseling services for a variety of mental health and relationship concerns for children, adults, and families, outpatient, in-home, or school setting. Equine therapy, case management and psychiatric care services are also available.

FAMILY LIFE COUNSELING

10 South Clay Street, Suite 101

www.flcps.com

Millersburg, OH 44654

330-275-0573

M-F: 9:00am-5:00pm

Crisis Line: 330-401-9150

Provides individual therapy sessions, drug and alcohol services, marriage and relationship counseling, REVIVE Play Therapy Services for children, and the Employee Assistance Program for individuals in Holmes County.

FAMILY MONEY MANAGEMENT PROGRAM-OSU EXTENSION

428 West Liberty Street

wayne.osu.edu

Wooster, OH 44691

330-264-8722

M-F: 8:00am-4:30pm

FREE individual or family assistance with money management, getting control of finances, establishing a budget, paying bills on time, and planning.

FOOD PANTRIES/FOOD RESOURCES & SENIOR MEAL LOCATIONS

215 S. Walnut St.

www.uwwh.org/get-help

Wooster, OH 44691

330-263-6363

Call United Way's W.H.I.R.E./2-1-1 for a list of served meals & food pantry resources in Wayne & Holmes Counties.

FREE BURIAL ASSISTANCE FOR VETERANS

Ohio Western Reserve National Cemetery

10175 Rawiga Rd.

www.cem.va.gov

Seville, OH 44273

330-335-3069

M-F: 7:30am-4:00pm

Free assistance with burial cost for spouses and families of veterans.

FREEDLANDER SPEECH AND HEARING CLINIC

College of Wooster - Wishart Hall

330-263-2073

Wooster, OH 44691

Call to receive intake form and upon receiving completed form, set appointment for diagnostic assessment. Clinic can diagnose and provide therapeutic services for individuals with speech, hearing, and language disorders.

FRIENDSHIP MEALS AT CHRIST UNITED CHURCH OF CHRIST

301 N. Main St.

330-683-0715

Orrville, OH 44667

Th: 5:15pm

A weekly hot meal is served on Thursdays (except first Thursdays of the month) starting at 5:15pm for anyone in need, no geographical restrictions.

FRIENDTIQUE & NEST

Friendtique - 223 W. Liberty St.

www.friendtique.org

Nest- 132 N. Walnut St.

330-262-2012

Wooster, OH 44691

W, TH, and F. 10:00am-5:00p, Sat. 10:00am-4:00pm

Friends of Hospice Boutique, all sales benefit Ohio's Hospice lifecare to provide revenue for patient care. Both locations carry furniture, home goods, crafts, books, linens, and jewelry. Nest carries vintage clothing and home finds.

GATEWAY FELLOWSHIP- FOOD PANTRY

1287 Massillon Rd.

www.gatewayusa.org

Millersburg, OH 44654

330-674-2504

M: 1:00pm- 5:00pm W, F: 1:00pm-3:00pm

Available to Holmes County residents. Clients can only receive services twice per month and must meet income guidelines. Provides formula and diapers (both adult and baby).

GOLDEN BUCKEYE PROGRAM

Ohio Department of Aging

www.goldenbuckeye.com

246 W. High St.

1-800-422-1976

Columbus, OH 43215

M-F: 8:00am-5:00pm

FREE Golden Buckeye savings and discount card for Ohioans 60 years or older, or 18-59 and certified totally and permanently disabled. For a replacement card, please call 1-866-301-6446.

GOODWILL INDUSTRIES OF WAYNE & HOLMES COUNTIES

1034 Nold Ave.

www.woostergoodwillconnect.org

Wooster, OH 44691

330-264-1300

M-F: 8:00am-4:00pm

In-house employment for people with disabilities and other barriers. Workforce Development provides employment and training services to persons with disabilities and other special needs to enable them to become suitable for competitive employment. Rehabilitation services, job coaching, job development placement, vocational rehabilitation, and Wheels to Work Program provided.

GREENLEAF FAMILY CENTER

580 Grant St.

www.greenleafctr.org

Akron, OH 44311

330-376-9494 or 1-800-277-9494

M-Th: 8:30am-8:00pm, F: 8:30am-12:00pm

Provides sign language interpreting for hearing impaired persons. Resources provided are case management, sign language classes, and hard of hearing. Assist people with hearing aids, in order to learn to use them effectively. Information about Americans with Disabilities Act is available.

HABITAT FOR HUMANITY- HOLMES COUNTY

PO Box 418 or 6 West Jackson St.

holmescountyhabitat.org

Millersburg, OH 44654

330-674-4663

HABITAT FOR HUMANITY- WAYNE COUNTY

2700 Akron Rd. waynehabitat.org

Wooster, OH 44691 330-264-4999

Constructs housing, advocates for fair and just housing policies, and provides training and access to resources to help families improve their shelter conditions. The homes built are sold to partner families based upon appraised market value and the monthly mortgage payments are tailored to fit the families' income.

Restore Hours: M-F 9am-4pm. Accepts donations of usable building materials and appliances.

HARVEST THRIFT STORE

1915 State Route 39 harvestthriftstores.com

Sugarcreek, OH 44681 330-852-7467

M.-Sat: 9:00am-5:00pm

Nonprofit thrift store that sells clothes, shoes, furniture, toys, and many other items. Funds raised by the store help mission trips for Holmes County youth.

HOLMES COUNTY BOARD OF DD

8001 Township Road 574 www.holmesdd.org/

Holmesville, OH 44633 330-674-8045

M-F: 7:30am-4:00pm Dental Office: 330-674-0075

Oversee services for children and adults with developmental disabilities.

Provide schooling for children and service coordination for children and adults.

Dental clinic is available to those with disabilities, their families, and those with Medicaid.

HOLMES COUNTY CARE GIVER SUPPORT

Martin's Creek Mennonite

6111 County Road 203

330-674-4444

Millersburg, OH 44654

3rd Tuesday: 6:00pm-8:00pm

A support group for family members or caregivers of a person with Alzheimer's, dementia, or other cognitive impairments. Speaker videos, and handouts are part of the programs during the meetings.

HOLMES COUNTY ASSOCIATION FOR HANDICAPPED CITIZENS

Holmes County Training Center

www.holmesdd.org

8001 Township Road 574

330-674-8045

Holmesville, OH 44633

M-F: 8:30am-4:30pm

Provides information about all aspects of disabilities and provides support for projects of the Holmes County Training Center. Facilitates communication between Holmes County Board of Development Disabilities and the parents of developmentally disabled children.

HOLMES COUNTY BAR ASSOCIATION

88 S. Monroe St.

www.holmescountybar.org

Millersburg, OH 44654

330-674-3055

M-F: 8:30am-5:00pm

Information on general legal service and referrals to attorneys with specific specialty areas Pro-Bono work is the decision of each attorney. May contact an attorney directly on the website.

HOLMES COUNTY DEPARTMENT OF JOB & FAMILY SERVICES

85 North Grant Street/ PO Box 72

www.holmescountydjfs.com

Millersburg, OH 44654

330-674-1111 or 1-800-971-7979

M-F: 8:00am-4:30pm

Government mandated services for; Ohio Works First (cash assistance and food stamps), Ohio Means Jobs (assistance with finding employment), Medicaid Disability Assistance, financial assistance, children's services, abuse and neglect reporting, investigation, foster care and adoption, adult protective services, prevention retention, contingency program, vouchers for car repair, gas, and other assistance to maintain employment. Also, Child support Enforcement Services.

HOLMES COUNTY HEALTH DISTRICT

85 N Grant St, Suite B

www.holmeshealth.org

Millersburg, OH 44654

330-674-5035

M-F: 8:00am-4:30pm

Provides early intervention services, which include: Help Me Grow (home visiting and breastfeeding resources), BCMH (medically handicapped children services), Environmental health services (including: food service inspection, water well testing, and animal bite response), Health promotion and education, vital statistics, disease prevention, health promotion, and environmental services for the citizens of the county.

Other programs include immunizations, vision and hearing tests, acute care for sick children, nutrition, social services, pregnancy testing, and counseling.

HOLMES COUNTY VETERANS SERVICES COMMISSION

75 E. Clinton St., Suite 104

www.co.holmes.oh.us

Millersburg, OH 44654

330-674-4806

M-F: 8:30am-4:30pm

Assistance for veterans and their dependents by advising them on any matter pertaining to county, state, or federal benefits administered by the government. Assists with obtaining loans, education, insurance, pension compensation, and death benefits for veterans and/or their dependents, workers' compensation, social security or veteran's benefits. Must have been honorably discharged from active service and been a Holmes County resident for at least 3 months for emergency assistance.

HOLMES COUNTY VICTIM ASSISTANCE PROGRAM

164 E. Jackson St.

www.co.holmes.oh.us

Millersburg, OH 44654

330-674-5695

M-F: 8:30am-4:30pm

Mission to uphold the rights of crime victims in Holmes County, through criminal justice advocacy. Assists victims of crime in dealing with the criminal justice system and refers to proper agencies for problems associated with victimization.

**United Way of Wayne
and Holmes Counties**



HOLMES SENIOR NUTRITION PROGRAM

Darb Snyder Senior Center

170 Parkview Drive

330-674-0580

Millersburg, OH 44654

M-F: 7:00am-2:30pm

Must be Holmes County resident, age 60 or older, in order to receive home delivered meals, congregate meals, nutrition education, and socialization.

HOME ENERGY ASSISTANCE PROGRAM (HEAP)

Holmes County Residents Call: Kno-Ho-Co 330-674-6479

Wayne County Residents Call: Community Action 330-264-8677

HEAP is a federally funded program to assist low-income Ohioans with home heating. Emergency HEAP- crisis intervention program at your local office.

Must meet federal poverty income guidelines.

HOPE HOTLINE

36500 Corporate Dr.

www.995hope.org

Farmington Hills, MI 48331

1-888-995-4673

Provides resources and help for those who can't pay their mortgage payment, have received a mortgage modification, or are a mortgage scam victim.

IDA SUE SCHOOL

266 Oldman Road
Wooster, OH 44691

www.waynedd.org
330-345-7251 or 330-345-6016

Ida Sue School provides educational (K-grade 23), vocational and rehabilitative services to developmentally disabled residents of Wayne County. Other services include Early intervention coordination services and home visiting (birth to age three,) and PT, OT, and speech therapy.

KNO HO CO-ASHLAND COMMUNITY ACTION COMMISSION

Health Services Center
186 W. Jackson St.
Millersburg, OH 44654
M-F: 8:00am-4:30pm

www.knohoco.org
Health Services 330-473-6034
330-674-6479- Holmes HEAP

Assistance with emergency food, financial assistance with rent, mortgage, and utilities, help with housing for low income and the disabled. Also assist with heating through the Home Energy Assistance Program (HEAP) or Weatherization Program (HWAP) for eligible households. Women's health services provided and Head Start.

LEUKEMIA & LYMPHOMA SOCIETY- NORTHERN OHIO CHAPTER

6111 Oak Tree Blvd. Suite 130
Independence, OH 44131

www.lls.org/noh
1-800-589-5721

Provides patient financial aid and co-pay assistance for blood-related cancers. Also provides support groups, patient and professional education, peer to peer support, disease information, and referrals.

LIFECARE HOSPICE

1900 Akron Road
Wooster, OH 44691

www.lifecarehospice.org
330-264-4899 or 1-800-884-6547

Provide compassionate, quality care for persons with a limited life expectancy, regardless of their ability to pay. The patient's doctor agrees to provide ongoing medical supervision. Patient and family understand the Hospice concept, philosophy, and desire Hospice care. Medicare, Medicaid, private insurance, and VA benefits accepted. Emotional, physical and spiritual support services provided to patients and their families throughout the dying and grieving experience. Support groups for grief, bereavement, and caregivers. Bereavement services expanded to include groups; families, children, and workplace-specific education.

LIONS CLUB

Via United Way:
215 South Walnut St.
Wooster, OH 44691

info@uwwh.org
330-264-5576 or 330-439-2026

Obtain application for assistance with eyeglasses or eye exams from United Way office. Club meets monthly.



United Way of Wayne
and Holmes Counties



LONG TERM CARE & ELDER RIGHTS OMBUDSMAN PROGRAM

50 West Broad Street, 9th Floor

www.aaa9.org

Columbus, OH 43215

Holmes County Direction Home

PSA 9 710 Wheeling Ave. Cambridge, OH 43725

Wayne County Direction Home

PSA 10 B 1550 Corporate Woods Parkway Uniontown, OH 44865

1-800-282-1206

Resilient Advocate 1-800-945-4250

M-F: 8:00am-5:00pm

www.dhad.org 1-800-421-7277 Ext. 4

M-F: 8:00am- 5:00pm

Advocate for consumers of long-term services, nursing home residents, adult care facility residents, and home health care recipients. The Ombudsman receives, investigates, and attempts to resolve complaints regarding long term care consumers through mediation, negotiation, and empowerment.

Complaints may be reported by anyone, and their identity will remain confidential during the investigation. Information on benefits and legal rights.

We serve as an ombudsman and take complaints and answer questions regarding consumer's rights in Ohio's long-term care delivery system, give info on benefits and legal rights. Long-term care legal information. Including topics such as living wills, powers of attorney, and guardianship is available.

Consumer information to help select a nursing home.

LOVE CENTER FOOD PANTRY

1291 Massillon Rd. Suite A PO Box 31 www.lovecenterholmescounty.org/
Millersburg, OH 44654 330-674-2504

M: 1:00pm-5:00pm W & F: 1:00pm-4:30pm

Outreach Ministry of GateWay Fellowship of Millersburg, Ohio. Food pantry open to Holmes County residents only, who are within the federal and state income level guidelines. Food, formula, and diapers (adult and baby) available.

LOVE INC

Love Inc of Greater Holmes Co.

PO Box 144 www.loveincfghc.org
Millersburg, OH 44654 330-473-6017
M-Th: 9:00am-12:00pm

Love Inc. Wayne County

PO Box 71 www.loveincwayne.org
Kidron, OH 44636 info@loveincwayne.org
T & Th 11:00am-3:00pm 330-737-1614
W 1:00pm-3:00pm

Mobilizes local churches, volunteers, and community organizations together. They receive requests for help, screen the requests for need, and refer the requests to a local church ministry, church volunteer, or community agency. Can also link church volunteers with people in need to provide mentoring, resources, and support.

LYNN HOPE INDUSTRIES - HOLMES CO. BOARD OF DD

8001 Twp Rd 574

www.lynnhope.com

Holmesville, OH 44633

330-674-0556

M-F: 7:30am-3:30am

Provides adult day services for Holmes County residents, individual recreational, social, and enrichment activities. Provides a variety of services for businesses in Holmes County including contract packaging and assembly.

MATTHEW 25 OUTREACH FOOD DELIVERY SERVICE

P.O. Box 3911

330-641-9008

Mansfield, OH 44907

3rd Saturday of the Month

Those who are in need of food. Deliveries are made on the 3rd Saturday of each month. Call for more information.

MEALS ON WHEELS OF NORTHEAST OHIO

241 S. Bever St.

www.vantageaging.org

Wooster, OH 44691

330-515-5605

M-F: 8:00am- 3:30pm

Assist individuals in remaining healthy, active and independent as long as possible. Home delivered and Congregate Meal Programs are available to all individuals residing in the Wayne County area. Meals can be requested on a long- or short-term basis. Homebound individuals only. Also has deep cleaning service.

MEALS TOGETHER, INC.

United Methodist Church of Wooster

330-262-5641

243 North Market Street / PO Box 1302

Wooster, OH 44691

Th: 4:30pm-5:30pm

Hot, nutritious meals to those who are in need every Thursday evening from 4:30pm to 5:30pm at Wesley Hall of the United Methodist Church of Wooster. Those interested in volunteering may contact the church.

MEDICAL ALERT SYSTEM- WOOSTER COMMUNITY HOSPITAL

1761 Beall Avenue

330-263-8299 Call for pricing

Wooster, OH 44691

M-F: 8:00am- 4:30pm

Available to those who are elderly, medically or physically disabled or those living alone in Wayne Co. can have an emergency alert response system. Pushing the button calls help in less than a minute. A phone signal is needed, and wireless options are available. Units have battery back-up.

MEDICARE HOTLINE

PO Box 1270

1-800-633-4227

Lawrence, KS 66044

24 Hours

Helps with billing and claims questions, medical records, or expenses. Assistance with Medicare Advantage, supplement, prescription drug, and the Affordable Care Act.

MENTAL HEALTH AND RECOVERY BOARD

1985 Eagle Pass
Wooster, OH 44691

www.whmhrb.org
Holmes: 330-674-5772
Wooster: 330-264-2527

Helps to fund non-profit mental health and additional service agencies in Wayne and Holmes Counties. Provides suicide prevention classes, QPR, and an eight-hour basic mental health class, Mental Health First Aid for businesses, churches and the community.

NAMI OF WAYNE AND HOLMES COUNTIES

2525 Back Orrville Road
Wooster, OH 44691

www.namiwayneholmes.org
330-264-1590

The local affiliate on the National Alliance of Mental Illness, offers free educational programs and support groups for individuals with mental illness, their families and caregivers in Wayne and Holmes Counties.

MOCA House Recovery Center is available to those with mental health problems to work on their recovery with various groups and activities. Also preferred care, Family Support Group, Suicide Postvention Support Services for those people who have lost a loved one to suicide. Local suicide prevention coalition, and Crisis Intervention Team (CIT) training for law enforcement personnel and other first responders.

NATIONAL CANCER INSTITUTE

9000 Rockville Pike

www.cancer.gov

Bethesda, MD 20892

1-800-422-6237

FREE materials regarding cause, prevention, detection, diagnosis, research and treatment of cancer for patients, families, and friends.

NATIONAL FEDERATION OF THE BLIND OF OHIO

P.O. Box 20544

www.nfbohio.org

Dayton, OH 45420

937-396-5573 or 937-829-3368

M-F: 8:00am-5:00pm

Provides support and advocacy for blind people and their families.

NATIONAL INSTITUTE ON AGING INFORMATION CENTER

National Institute on Aging

www.nia.nih.gov

Building 31, Room 5C2731

1-800-222-2225

Center Drive, MSC 2292

M-F: 8:30am-5:00pm

Bethesda, MD 20892

Free publications on a wide range of health and safety topics of interest for older adults and their families. Publications cover a wide variety of topics.

NATIONAL KIDNEY FUND (NKF) SERVING NORTHERN OHIO

P.O. Box 40544

www.kidney.org

Bay Village, OH 44140

440-241-6780

Serves as a lifeline for individuals affected by kidney disease. Provides support from other individuals affected and professionals, treatment, research, and education.

NATIONAL PARKINSON FOUNDATION

200 SE 1st Street, Ste 800

www.parkinson.org

Miami, FL 33131

1-800-473-4636

M-F: 8:00am-5:00pm

Helps make life better for people living with Parkinson's Disease by improving care and advancing research toward a cure.

NATIONAL HEART & STROKE ASSOCIATION (NSA) - AKRON/CANTON

OFFICE

1575 Corporate Woods Parkway Suite 150

www.heart.org

Uniontown, OH 44685

330-396-5800

Help reduce incidence and impact of stroke through prevention, treatment, rehabilitation, and research. NSA provides educational materials for stroke survivors, caregivers, and healthcare professionals. Educates the public and professionals about stroke warning signs.

NICK AMSTER INC.

1700 Old Mansfield Rd. Ste. B

www.nickamster.com

Wooster, OH 44691

330-262-9667

Nick Amster serves eligible developmentally disabled adults of Wayne County. Adult day programs are provided. Habilitation and programming available to those who cannot perform vocational work.

OHIO CIVIL RIGHTS COMMISSION

161 S. High St. Suite 205

www.crc.ohio.gov

Akron, OH 44308

330-643-3100

M-F: 8:00am-5:00 pm

Investigates complaints of discrimination in employment, housing, credit, higher education, and public accommodations. May file a complaint on the basis of race, color, religion, national origin, ancestry, sex, disability, age, military status, marital, or familial status.

OHIO CONSUMERS' COUNSEL

65 East State Street, 7th Floor

www.occ.ohio.gov

Columbus, OH 43215

1-877-742-5622

M-F: 8:30am-5:30pm

Legal representative for Ohio residential consumers in matters that relate to investor-owned utilities. We are committed to achieving reasonably priced, quality utility service for Ohio residential consumers.

OHIO SENIOR HEALTH INSURANCE INFORMATION PROGRAM (OSHIP)

Ohio Department of Insurance

www.insurance.ohio.gov

50 W Town St, Ste 300

1-800-686-1578 or 614-644-2673

Columbus, OH 43215

M-F: 7:30am-5pm

Counselors help senior citizens (65 and older) work through problems involving Medicare, Medicaid, Medicare supplement insurance, and long-term care insurance.

OHIO SENIOR MEDICARE PATROL (SMP)

7162 Reading Road, Suite 1150

www.proseniors.org

Cincinnati, OH 45237

513-345-4160 or 1-800-488-6070

M-F: 8:30am- 4:30pm

Medicare Fraud: 513-458-5523

Ohio Senior Medicare Patrol (SMP) educates Ohio Medicare beneficiaries to recognize, avoid, and report suspected Medicare fraud. FREE Legal information and advice for Ohio residents 60 or older. Referrals to attorneys if issues cannot be resolved over the phone.

OHIO STATE UNIVERSITY EXTENSION –OSU

Holmes County

www.holmes.osu.edu

111 E. Jackson St.

330-674-3015

Millersburg, OH 44654

M-F: 8:30am-4:30pm

Wayne County

www.wayne.osu.edu

428 West Liberty Street #12

330-264-8722

Wooster, OH 44691

M-F: 8:00am-4:30pm

Provides resources and current research results in agriculture, home economics, and community resource development. Responsible for the 4-H Club Program and provides informational assistance with youth and family development, lawn, gardening, and farming problems. Bulletins are available on a large variety of subjects. Also offers food safety classes and a Home Buyers Education Program.

OHIO TOURISM HOTLINE - OHIO FIND IT HERE

P.O. Box 1001

ohio.org/contact-us

Columbus, OH 43216

1-800-282-5393 or 1-800-BUCKEYE

Call to receive a FREE calendar of events and travel literature.

OLDER WOMAN'S LEAGUE (OWL)

666 11th Street NW, Suite 700

www.owl-national.org

Washington, DC 20001

1-800-825-3695

M-F: 9:00am-5:00pm

Address concerns of midlife and older women. Local chapters offer mutual aid and support services. \$25 Annual dues.



CALL 2.1.1 OR 330.263.6363

WHIRE

GET ANSWERS. GET HELP.

First Call for Help in Holmes and Wayne Counties

The graphic includes a blue speech bubble with a clock icon and the text "Now Available 24/7". Below the speech bubble is a blue smartphone with a white keypad and a green call button. To the left of the phone are three orange curved lines representing a signal, and a small logo of a person with arms raised inside a circle.

ONEEIGHTY

104 Spink Street, 1st Floor
Wooster, OH 44691

www.one-eighty.org/
Holmes: 330-674-1020
Wayne: 330-264-8498

Domestic Violence/Sexual Assault Hotline: 1-800-686-1122

Recovery Assistance 330-464-1423

Peer Support Hotline: 330-466-0698. Answered by people in recovery 24-HR treatment

Navigator Hotline: 330-466-0678 answered by trained clinician for people in crisis with addiction.

Residential shelter for domestic violence or sexual assault and/or their children. Individual and group counseling for domestic violence victim survivors, outpatient counseling services for adults, adolescents, and children. Legal advocacy, sexual assault advocacy, and crisis counseling. Substance misuse and addiction services, including individual and group counseling, intensive outpatient programming, medically assisted treatment with medical physician addictionologist peer recovery supporters, residential and recovery housing. Community education available for issues related to domestic violence and sexual assault.

OPERATION 6:12

P.O. Box 763

www.operation612.com

Sugarcreek, OH 44681

330-600-0072

A sober living environment for men and women. Resources available to those living at the facility include bible studies, 12-step work, biblical counseling, prayer night, and a work program. Also serves those with behavioral and mild mental health conditions. Operation 6:12 is free, but clients work every other week to fund their stay.

OPPORTUNITIES FOR OHIOANS WITH DISABILITIES - BVR

800 Park Ave. W, Suite 105

ood.ohio.gov

Mansfield, OH 44906

419-747-3000 or 800-354-6271

Provides vocational, and other rehabilitation services to the physically or the mentally disabled, blind and deaf. BVR provides those services necessary to prepare persons with disabilities for suitable employment. Serves Ashland, Holmes, and Wayne Counties.

ORRVILLE RAILROAD HERITAGE SOCIETY

145 Depot St. PO Box 11

www.orrvillerrailroad.com

Orrville, OH 44667

330-683-2426

Committee dedicated to preservation of railroad history in Orrville area and train depot. Offers train rides.

PARKINSON SUPPORT GROUP

Wooster, OH 44691

www.ohparkinson.com/wayne-county/
330-410-6364

A support group for individuals and families of those who have Parkinson's Disease. Monthly meetings are held second Thursday at 4 pm a Wayne County Public Library- Main Campus 220 Liberty St. OR caregiver support group meets second Monday at 2:30pm at Gilcrest Day Center 2375 Benden Dr.

PEOPLE TO PEOPLE MINISTRIES

454 East Bowman Street

www.ptpm.net

Wooster, OH 44691

330-262-1662

M-F: 9:00am – 12:00pm, 1:00pm – 4:30pm

Provides Wayne County residents with basic needs that are not being met through other agencies. Services include household needs, personal care, clothing, three-day emergency food help, kitchen supplies, financial aid for rent, utilities, medication, and other emergencies if available. Also helps with Holiday and Back to School for children. Volunteer opportunities available.

PREVENT BLINDNESS OHIO

Hillcrest Medical Building #1

www.pbohio.org

6803 Mayfield Rd, Ste 111

800-301-2020 ext 401

Cleveland, OH 44124

Statewide services to prevent blindness and preserve vision through screening, testing, public information, and presentations. Call to apply and determine eligibility for services.

QUOTA OF WAYNE COUNTY

PO Box 1384

quotaofwaynecounty.org

Wooster, OH 44691

330-439-0094

quotaofwaynecounty@gmail.com

Applications for assistance with hearing aids. Screening of applicants in Wayne County for assistance with testing and hearing aids. Scholarships and other funding for area schools are available.

RAINBOW OF HOPE FOUNDATION

PO Box 8

www.rainbowofhopefoundation.org

Mt. Hope, OH 44660

330-674-5062

Rainbow of Hope provides financial assistance to those who are unable to pay the health care cost resulting from catastrophic illnesses affecting infants and children.

RITTMAN OUTREACH CENTER AND FOOD PANTRY

88 N. Main St.

www.cawm.org

Rittman, OH 44270

330-927-1871

Thursdays: 8:30am- 3:00pm

Assist Wayne County residents only with food weekly (PIPP, HEAP applications and HWAP - heating and repair.) Must be low income and identification needed. Also helps with utility disconnects, car repair, and food delivery on Tuesdays. Services are offered through Community Action Wayne/Medina.

RITTMAN RECREATION CENTER

200 Sauer St.

330-925-2045

Rittman, OH 44270

Call for Summer Hours

M-F: 5:30am-9pm, Sat: 8:00am-2:00pm, Sun: 1:00pm-6:00pm

Various programs for seniors; Senior Strength Training- exercise without weights, water aerobics-no swimming skills required, senior splash, senior yoga, and Senior Carry-in Breakfast 4th Friday monthly at 8am. Program application and payment for membership is required.

SALVATION ARMY - CRESTON UNIT

104 Jill Court

330-435-4321

Creston, OH 44217

Provides temporary assistance for food, utilities, medicine, clothing and furniture (when available), Christmas assistance, emergency assistance in case of fires, accidents or other needs for Creston, Sterling, and Burbank residents. Food pantry, clothing, and household items to give away - 1st & 3rd Saturday of each month from 10am-11am or call for an appointment.

SALVATION ARMY - HOLMES COUNTY SERVICE UNIT

163 S Clay Street

330-674-5151

Millersburg, OH 44654

M & W: 9:00am-11:30am

To meet human needs, promoting the redemptive and life changing process in the recipient, donor, and volunteer.

SALVATION ARMY - ORRVILLE SERVICE UNIT

332 W High Street neo.salvationarmy.org/northeastohio/orrville
Orrville, OH 44667 330-683-3138

M: 7:00am-2:00pm, T-F 7:00am-5:00pm, Sat 8:00am-2:00pm

Provides emergency assistance to Orrville, Marshallville, North Lawrence, Kidron, & Dalton residents with prescriptions, utility disconnects, medical transportation vouchers, clothing, food, and shoes. Emergency needs evaluated on a case-by-case basis. Holiday dinner baskets during the Christmas season and Christmas Angel Tree Program are available for kids. Additional programs include back-to-school supplies & Happy Feet Vouchers.

SALVATION ARMY - RITTMAN UNIT

St. Anne's Parrish House

139 S. First Street 330-925-2300 - Call for appt.
Rittman, OH 44270

Utility shut off and medication expense assistance for Rittman & Doylestown residents.

SALVATION ARMY - WOOSTER CORPS

437 South Market Street neo.salvationarmy.org/northeastohio/wooster
Wooster, OH 44691 330-264-4704

M-F: 8:00am-4:00pm

Provides a variety of programs/services including emergency shelter, soup kitchen, after school and senior citizen activities. During the daytime the Living Room is open to those who need to use the washer, dryer, and showers. Help with utility, rent, and mortgage assistance available.

SAVE & SERVE THRIFT SHOP

PO Box 128 saveandserve.org

1108 South Washington Street 330-674-1323

Millersburg, OH 44654

M, T, W, F, Sat: 9:00am-5:00pm TH: 9:00am-8:00pm

Sells low-cost clothing, furniture, and essential items. Helps fund community initiatives and works with local ministries in Holmes County.

SECOND BAPTIST CHURCH

245 S. Grant St. 330-264-6033

Wooster, OH 44691

Provides a hot meal to anyone in need on the second, third, and last Friday of every month, between 5pm and 6pm.

SOCIAL SECURITY ADMINISTRATION

2345 Gateway Drive, Ste B www.ssa.gov

Wooster, OH 44691 For Appointments Call:1-877-319-0729

M-F: 9:00am-4:00pm

The office administrators process claims for all social security, Medicare, SSI/SSDI, retirement, disability, and supplemental programs, as well as social security cards. Most information and applications are available online.

SOUTHEASTERN OHIO LEGAL SERVICES

255 2nd Street NE, Suite D

seols.org

New Philadelphia, OH 44663

330-339-3998 or 800-686-3670

M-F: 8:30am-5:00pm

SEOLS offers legal representation to the community on a variety of legal matters for low-income Holmes Co. residents.

USDA, RURAL DEVELOPMENT

2650 Richville Drive SE, Suite 102

www.rd.usda.gov/oh

Massillon, OH 44646

330-830-7700

M-F: 8:00am-4:30pm

Provides credit to low income and moderate-income rural families to purchase homes at subsidized interest rates. They also provide grants and low interest loans to the elderly (ages 62 years and older) and low-income individuals for home improvements. Only certain areas in the county are eligible.

VANTAGE AGING

2279 Romig Rd.

www.vantageaging.org

Akron, OH 44320

1-800-554-5335 or 330-832-7220

M-F: 8:30am-4:30pm

A program for older adults (55 years and older) to train, motivate and empower workers to maintain active partnerships with employers to increase employment opportunities for mature workers. Other programs include: Retired & Senior Programs, as well as Telecare a program that allows volunteers to match with a senior who is isolated and in need of someone to check-in on them. Visit online to fill out an application.

VETERANS AFFAIRS (VA) HOTLINE

1240 East 9th St.

www.va.gov

Cleveland, OH 44199

White House VA: 1-855-948-2311

Healthcare: 1-877-222-8387

Benefits: 1-800-827-1000 Dial ext. 110 for the money line

Crisis Line: Dial 9-8-8 select option 1

Hotline answers questions from veterans, dependents, and survivors on any matter about veteran benefits: Including, home loans, education, insurance, pension, compensation, health care, and death benefits.

VETERANS SERVICE COMMISSION

Holmes County

hcohioveterans.com

75 E. Clinton St. Ste. 104

330-674-4806

Millersburg, OH 44654

M-F: 8:30am-4:30pm

Wayne County

www.waynecountyveterans.org

356 W North St. Lower Level

800-335-6638 or 330-345-6638

Wooster, OH 44691

M-F: 8:30am-4:30pm

Provides emergency services to veterans who are experiencing hardship.

Assists with the burial of qualified, honorably discharged veterans. Assists veterans and their widows, children, and other next of kin to understand and secure military benefits, including filing claims with the Department of Veterans Affairs.

Provides transportation to VA Medical appointments in Canton, Parma, and Cleveland.

VIOLA STARTZMAN CLINIC

1874 Cleveland Road

www.startzmanclinic.org

Wooster, OH 44691

330-262-2500

Medical Hours: M-Th: 8:00am-6:00pm F 8:00am-4:00pm

Dental Hours: M-F 8:00am-5:00pm, Closed for Lunch 12:00pm-1:00pm

Non-profit agency that provides low-cost medical and dental care and/or accessible health services. Accepts most insurances, including Medicaid and Medicare. Provides free or discounted services for those with no insurance. Must be a resident of Wayne or Holmes Counties. Services include primary care, dental, behavioral, wellness and educational programs, specialty care, pregnancy testing, and reproductive health services, infection disease treatment, and dermatology.

WAYNE COUNTY CHILDREN SERVICES

2534 Burbank Road

www.waynecsb.org

Wooster, OH 44691

330-345-5340

M-F: 8:00am-4:30pm

Wayne County Children Services, in partnership with the community, exists to protect abused and neglected children and to strengthen, preserve, and empower families.



Orrville Area United Way



**United Way of Wayne
and Holmes Counties**

WAYNE COUNTY COMMITTEE FOR CRIPPLED CHILDREN AND ADULTS

Via United Way:

215 South Walnut St.

www.wcccca.org

Wooster, OH 44691

330-263-6363

The Committee reviews applications monthly to consider providing assistance with medications, and/or medical equipment, or supplies for physically and/or mentally handicapped children and adults living in Wayne County.

WAYNE COUNTY BOARD OF DEVELOPMENTAL DISABILITIES

266 Oldman Rd.

www.waynedd.org

Wooster, OH 44691

330-345-6016

Agency serving Wayne County residents with disabilities, which oversees services for children and adults with developmental disabilities. Provides schooling for children and service coordination for both children and adults. The Board operates in compliance with the laws, rules, and regulations of the State of Ohio and the Ohio Department of Disabilities.



WAYNE COUNTY DEPARTMENT OF JOB & FAMILY SERVICES

Adult Protective Services (APS)

356 West North Street www.waynecountydjfs.com

Wooster, OH 44691 APS: 330-287-5865

M-F: 7:30am-4:30pm 330-287-5800

Provides casework/advocacy to prevent/alleviate abuse, neglect, and exploitation of adults 60 years of age and older.

WAYNE COUNTY HEALTH DEPARTMENT

Patient Care www.wayne-health.org

203 South Walnut Street 330-264-9590

Wooster, OH 44691 M-F: 8:00am-4:30pm

Vital Statistics M-F: 8:00am-4:15pm

Immunization Clinic Tuesdays by appointment

Wayne County

Environmental Division 330-264-2426

428 W. Liberty St. M-F: 8:00am-4:30pm

Wooster, OH 44691

Wide variety of programs for the general public health of Wayne County. Blood pressure screenings, pneumonia shots, and other immunizations for a fee. \$25.00 fee for all birth and death certificates.

WAYNE COUNTY HELP ME GROW

Catholic Charities

215 S. Walnut St.

odh.ohio.gov

Wooster, OH 44691

330-262-7836

Tri-County Educational Service Center

741 Winkler Drive

odh.ohio.gov

Wooster, OH 44691

330-345-6771

Help Me Grow is a program for expectant parents, newborns, & toddlers to provide health & developmental services to give children a best possible start.

WAYNE COUNTY HISTORICAL SOCIETY AND MUSEUM

546 East Bowman Street

www.waynehistoricalohio.org

Wooster, OH 44691

330-264-8856

Sat: 1:00pm-4:00pm

To preserve and display the historic treasures of Wayne County. Guided tours available. \$5.00 for individuals, call for group rates. Groups may rent the campus, for use of specific building, call for more information.

WAYNE COUNTY HUMANE SOCIETY

1161 Mechanicsburg Rd.

www.wchs.org

Wooster, OH 44691

330-262-0152

T, W, F: 12:00pm-5:00pm

Th: 2:00pm- 7:00pm and Sat: 10:00am-2:00pm

WCHS is an independent, nonprofit animal shelter and adoption center for domestic animals.

WAYNE COUNTY VICTIM/WITNESS ASSISTANCE PROGRAM

115 West Liberty Street

330-262-2070

Wooster, OH 44691

M-F: 8:00am-4:30pm

Provides information, support and advocacy services to victims and their families. Also ensure sensitive treatment of victims and witnesses throughout the criminal justice process.

WAYNE METROPOLITAN HOUSING AUTHORITY

345 North Market Street

www.waynemha.org

Wooster, OH 44691

330-264-2727

M-F: 8:00am-5:00pm

Provides safe, sanitary housing to low-income families or elderly, disabled or handicapped low-income individuals. Assists with Community Housing Impact Preservation Program. Help with home repairs, for low to moderate income homeowners.

WEST SALEM OUTREACH

PO Box 257

Food Help: 419-853-4588

West Salem, OH 44287

Financial Help: 419-853-4448

Assistance for West Salem residents only with food, medication, rent, and emergency financial assistance. Holiday help is also available. Distribution is on the 1st Friday of the month.

WIC -WOMEN, INFANTS & CHILDREN

Holmes Co. - Holmes Co. Health District
85 N Grant St, Ste B
Millersburg, OH 44654

www.holmeshealth.org
330-674-5035
WIC staff: 330-674-8455

Wayne Co. - Wayne Co. Health Dept
203 S. Walnut Street
Wooster, OH 44691

www.wayne-health.org
330-264-1942
330-264-9590

WIC is a federally funded program that provides supplemental foods and nutrition counseling for women who are pregnant, breastfeeding, or who have delivered a baby in the last 6 months. It also serves children under the age of five. The family must be financially eligible and have nutritional or medical needs.

WOOSTER RECREATION AND COMMUNITY CENTER

241 South Bever Street
Wooster, OH 44691
M-F: 8:30am-4:30pm

www.woosteroh.com/recreation
330-263-5207

The Wooster Recreation Center enhances the quality of life for the citizens of Wooster by creating opportunities for recreation, access to fitness center, education, socialization, and special interest programs such as AARP driver safety, AARP tax aide. Gathering place for those 50 and over Monday through Friday.

YMCA- GREATER WAYNE COUNTY, ORRVILLE BRANCH

1801 Smucker Road ymcawayne.org

Orrville, OH 44667 330-683-2153

M-Th: 5:30am-9:00pm

F: 5:30am-7:00pm, Sat: 8:00am-2:00pm, and Sun: 1:00pm-4:00pm

Individual and family opportunities to participate in quality health, recreational, and social programming. Open to all residents of the greater Orrville area including Smithville, Dalton, Marshallville, Apple Creek, and Kidron. Senior programs include Senior Splash, Arthritis Class, Super Senior-fitness class, Forever Young, and Silver Sneakers.

YMCA OF WAYNE COUNTY

680 Woodland Avenue ymcawayne.org

Wooster, OH 44691 330-264-3131

Hours of Operation Woodland Avenue:

M–Th: 5:00am-9:00pm F: 5:00am-7:00pm; Sat: 8:00am-2:00pm

Sun: 1:00pm-5:00pm

Offers senior programming including Silver Sneakers, variety of group exercise classes, fitness centers, daycare and pre-schools. Please call or visit the website above for a list of locations.

HOLMES COUNTY GOVERNMENT OFFICES

Holmes County Commissioners

2 Court Street, Suite #14	www.holmescountycommissioners.com
Millersburg, OH 44654	330-674-0286

Holmes County Courthouse

1 East Jackson Street	co.holmes.oh.us
Millersburg, OH 44654	330-674-4901

Holmes County Clerk of Courts

Clerk of Courts, Suite 306	330-674-1876
Traffic & Criminal	330-674-4901
Civil & Small Claims	330-674-1072

Holmes County Common Pleas

Suite 301	330-674-5086
Criminal matters and domestic relations	

Holmes County Juvenile Court

330-674-5841

Holmes County Probate Court

Suite 201	330-674-5881
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Holmes County Auditor

75 East Clinton Street Suite 107	co.holmes.oh.us
Millersburg, OH 44654	www.holmescountyauditor.org
	330-674-1896

Determines tax value of real estate and property

Auto License Suite 103 330-674-1998

Licenses for cars, trucks & trailers, ID cards, CDL, and handicapped parking permits

Auto Title Office Suite 104 330-674-9711

Titles for vehicles, boats and mobile homes

Recorder Suite 101 www.ohiorecorders.com

330-674-5916

Records deeds, leases, power of attorney, mortgages and land contracts

Tax Map Office Suite 102 330-674-6631

Property maps, etc.

Treasurer Suite 105 330-674-5871

Tax collector of real estate, property, mobile home and estate

Holmes County Prosecuting Attorney

164 E. Jackson St. 330-674-4841

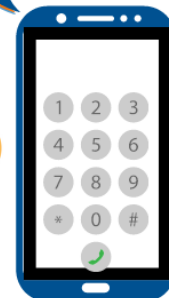
Millersburg, OH 44654

Represents the county in criminal & civil cases, legal advisor for all county and township officials.

CALL 2.1.1 OR 330.263.6363

WHIRE

GET ANSWERS. GET HELP.



First Call for Help in Holmes and Wayne Counties

WAYNE COUNTY GOVERNMENT OFFICES

Wayne County Auto License Bureau

Main Office: 200 Vanover St., Suite 2, Wooster 330-287-5640
Driver's Exam Station: 340 S. Market St., Wooster 877-439-8378
Orrville Branch: 1430 W. High St, Suite 3 330-682-0440
Licenses for cars, trucks & trailers, ID cards, CDL, handicapped parking permits

Wayne County Auto Title Office

www.wayneclerkofcourts.org
Orrville: 207 North Main Street 330-682-8932
Wooster: 200 Vanover Street 330-287-5470
Titles for vehicles, boats, and mobile homes

Wayne County Administration Building

428 W. Liberty St. 330-287-5430
Wooster, OH 44691

Wayne County Auditor

www.waynecountyauditor.org 330-287-5430
Determines tax value of real estate, property records, and vendor licenses
Homestead Exemption for seniors 330-287-5438

Wayne County Commissioners

www.wayneohio.org 330-287-5400
Executive Head of the County administering the county budget and overall growth and development

Wayne County Recorder

330-287-5460
Records deeds, leases, power of attorney, mortgages, and land contracts

Wayne County Courthouse

107 W. Liberty St.
Wooster, OH 44691

www.waynecourts.org
330-287-5591

Wayne County Clerk of Courts

330-287-5590 www.wayneclerkofcourts.org
Court actions, court records, and passports

Wayne County Common Pleas Court

www.waynecourtofcommonpleas.org 330-287-5530
Felony criminal matters and domestic relations, etc.

Wayne County Juvenile Court

www.wayneprobateandjuvenile.org
Probation 330-287-5561 or 330-287-5560

Wayne County Probate Court

www.wayneprobateandjuvenile.org 330-287-5575
Adoptions, name changes, trusts, wills, guardianship, marriage licenses, etc.

Wayne County Municipal Court

215 N Grant Street www.waynemunicipalcourt.org
Wooster, OH 44691 330-287-5650
Civil cases, small claims, misdemeanor, criminal and traffic cases

Wayne County Prosecuting Attorney

115 W. Liberty St. Felony/Misdemeanor 330-287-5633
Wooster, OH 44691 Civil/Juevenile 330-262-3030
TTY: 330-262-2070

Wayne County Public Defender

113 West Liberty Street 330-287-5490
Wooster, OH 44691

Wayne County Tax Map Office

428 W Liberty St. 330-287-5495
Wooster, OH 44691

Wayne County Treasurer

428 W Liberty St 330-287-5450
Wooster, OH 44691

HOSPITALS/ MEDICAL CENTERS

Akron Children's Hospital

300 Locust St. www.akronchildrens.org
Akron, OH 44308 800-262-0333 or 330-543-8530

Akron Children's Hospital Pediatrics Wooster

3807 Friendsville Rd Suite 209 www.akronchildrens.org
Wooster, OH 44691 330-543-8530 or 330-345-1100

Akron General Medical Center

31 Akron General Ave. my.clevelandclinic.org
Akron, OH 44307 330-344-6000

Aultman Hospital

2600 Sixth St. SW www.aultman.org
Canton, OH 44710 330-452-9911

Aultman Orrville Hospital

832 South Main St. www.aultmanorrville.org
Orrville, OH 44667 330-682-3010

Cleveland Clinic Wooster

1740 Cleveland Rd. Wooster, OH 44691	www.my.clevelandclinic.org/locations/wooster-fhc 330-287-4500
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Cleveland Clinic Mercy Medical Center

31320 Mercy Dr. NW Canton, OH 44708	www.cantonmercy.com 330-489-1000
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Cleveland Clinic/Akron General Lodi Hospital

225 Elyria Street Lodi, OH 44254	www.lodihospital.com 1-888-520-6000 or 330-948-1222
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Cleveland Clinic Express Care

1740 Cleveland Rd. Ste EC1 Wooster, OH 44691	330-287-4500
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National Poison Control Center

www.poison.org	1-800-222-1222
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Now Clinic

3727 Friendsville Rd. Wooster, OH 44691	330-263-8360
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Ohio Health

335 Glessner Ave. Mansfield, OH 44903	www.ohiohealth.com 419-526-8000
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Ohio Health Shelby Health System

199 W. Main St. Shelby, OH 44875	www.ohiohealth.com 419-342-5015
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Pomerene Memorial Hospital

981 Wooster Rd.	www.pomerenehospital.org
Millersburg, OH 44654	330-674-1015

Summa Health Barberton Hospital

155 5th St. NE	www.summahealth.org
Barberton, OH 44203	330-615-3000

Summa Health System – Akron City Hospital

141 N. Forge St.	www.summahealth.org
Akron, OH 44304	330-375-3000

Summa Health Wadsworth – Rittman

195 Wadsworth Rd.	www.summahealth.org
Wadsworth, OH 44281	888-510-7480

University Hospital Samaritan Medical

1025 Center St.	www.samaritanhospital.org
Ashland, OH 44805	419-289-0491 or 1-800-257-9917

Well Now Urgent Care

4164 Burbank Rd.	www.wellnow.com/locations/wooster/
Wooster, OH 44691	330-345-8032

Open 7 days 8:00am- 8:00 pm

Wooster Community Hospital

1761 Beall Ave.	www.woosterhospital.org
Wooster, OH 44691	330-263-8100



LAW ENFORCEMENT

(Dial 911 for Emergencies only)

Apple Creek Police Department

63 E. Main St. www.apple-creek.org
Apple Creek, OH 44606 330-698-5811

Creston Police Department

120 Brooklyn St. www.crestonvillage.org
Creston, OH 44217 330-435-6534

Dalton Police Department

PO Box 493 or 221 E Main St. www.villageofdalon.us
Dalton, OH 44618 Dispatch: 330-828-2234

Doylestown Police Department

20 S. Portage St. www.doylestown.com
Doylestown, OH 44230 Dispatch: 330-658-2771
Offices: 330-658-6582

Holmes County Sheriff

8105 TR 574 www.holmescountysheriff.org
Holmesville, OH 44633 330-674-1936

Marshallville Police Department

PO Box 169 / 7 N Main St. www.marshallvillepd.org
Marshallville, OH 44645 330-855-2491

Mount Eaton Police Department

PO Box 279 / 15958 E. Main St. 330-359-3333
Mount Eaton, OH 44659

Ohio State Highway Patrol

1786 Dover Rd. www.statepatrol.ohio.gov
Wooster, OH 44691 330-264-0575

Orrville Police Department

207 N Main St. www.orrville.com
Orrville, OH 44667 330-684-5025

Rittman Police Department

33 E Ohio Ave. www.rittman.com
Rittman, OH 44270 330-927-1551

Shreve Police Department

170 W. McConkey St. www.shreveohio.com
Shreve, OH 44676 330-567-2600

Smithville Police Department

207 West Main St. www.thevillageofsmithville.com
Smithville, OH 44677 330-669-3471 or Dispatch: 330-287-5701

Wayne County Justice Center

201 W. North St. www.wayneohio.org
Wooster, OH 44691 330-264-5555

Wayne County Sheriff

201 W. North St. www.waynecountysheriff.com
Wooster, OH 44691 330-287-5750

West Salem Police Department

99 E. Buckeye St. www.westsalemvillage.com
West Salem, OH 44287 419-853-4440

Wooster Police Department

3333 Burbank Rd.

www.woosteroh.com

Wooster, OH 44691

330-287-5720

LIBRARIES

College Of Wooster Library

1140 Beall Ave.

www.wooster.edu

Wooster, OH 44691

330-263-2493 or 330-263-2442

Fredericksburg Community Library

108 S. Mill St.

www.fredlib.org

Fredericksburg, OH 44627

330-695-2420

Killbuck Community Library

160 W. Front St.

330-276-0131

Killbuck, OH 44637

Holmes County Public Library - Main Branch

3102 Glen Dr.

www.holmeslibrary.org

Millersburg, OH 44654

330-674-5972

Special Needs Lending Library

Holmes County Training Center

330-674-8045

8001 Township Rd. 574

Holmesville, OH 44633

Walnut Creek Public Library

4877 Olde Pump St.

330-893-3464

Walnut Creek, OH 44687

Orrville Public Library

230 N. Main St.
Orrville, OH 44667

www.orrville.lib.oh.us
330-683-1065

Wayne County Public Library

www.wcpl.info

Main Branch - 220 W. Liberty St. Wooster, OH 44691 330-262-0916
Creston Branch - 166 S. Main St. Creston, OH 44217 330-804-4732
Dalton Branch - 127 S. Church St. Dalton, OH 44618 330-828-8486
Doylestown Branch - 169 N. Portage St. Doylestown, OH 44230 330-804-4689
Rittman Branch - 49 W. Ohio Ave. Rittman, OH 44270 330-925-2761
Shreve Branch - 189 W. McConkey St. Shreve, OH 44676 330-567-2219
West Salem Branch - 99 E. Buckeye St. West Salem, OH 44287 330-853-4712

MUNICIPALITIES

City of Orrville

207 N. Main St
Orrville, OH 44667

www.orrville.com
330-684-5000

City of Rittman

30 N Main Street
Rittman, OH 44270

www.rittman.com
330-925-2045

City of Wooster

538 N Market Street
Wooster, OH 44691

www.woosteroh.com
330-263-5200

HOLMES COUNTY VILLAGES

Baltic

102 W. Main St.
Baltic, OH 43804

www.villageofbaltic.org
330-897-4464

Glenmont

108 Main St.
Glenmont, OH 44628

330-377-4179

Holmesville

205 Millersburg St.
Holmesville, OH 44633

330-279-4421

Killbuck

138 S. Main St.
Killbuck, OH 44637

www.killbuckvillage.com
330-276-6601

Millersburg

6. N. Washington St.
Millersburg, OH 44654

www.millersburgohio.com
330-674-1886

Nashville

100 E. Millersburg St.
Nashville, OH 44661

www.nashvillevlg.com
330-378-2031

WAYNE COUNTY VILLAGES

Apple Creek

63 E. Main St. PO Box 208
Apple Creek, OH 44606

www.apple-creek.org
330-698-5462

Burbank

100 W. Middle St.
Burbank, OH 44214

www.villageofburbankohio.com

Creston

100 North Main St. P.O. Box 194
Creston, OH 44217

www.crestonvillage.org
330-435-6021

Dalton

1 West Main St. PO Box 493
Dalton, OH 44618

www.villageofdalton.us
330-828-2221

Doylestown

24 S. Portage St.
Doylestown, OH 44230

www.doylestown.com
330-658-2181

Fredericksburg

206 N. Mill St.
Fredericksburg, OH 44627

www.fredericksburgohio.org
330-695-3606

Kidron

PO Box 111
Kidron, OH 44636

Marshallville

7 N. Main Street PO Box 169
Marshallville, OH 44645

www.villageofmarshallville.org
330-855-2491

Mount Eaton

PO Box 100

330-359-5452

Mount Eaton, OH 44659

Shreve

150 W. McConkey St.

www.shreveohio.com

Shreve, OH 44676

330-567-2601

Smithville

7 N. Main Street PO Box 169

www.thevillageofsmithville.com

Marshallville, OH 44645

330-669-2311

West Salem

227 S. Main St. PO Box 31

www.westsalemvillage.com

West Salem, OH 44287

419-583-4400



United Way of Wayne
and Holmes Counties



NURSING HOMES/RETIREMENT CENTERS/SENIOR HOUSING

Accord Care Community Orrville

1980 Lynn Drive www.accordcc.com

Orrville, OH 44667 330-683-4075

M-F: 8:00am-5:00pm

Skilled and intermediate nursing care center with 88 beds. Security lock system for dementia residents. Respite care, adult day care services are available. Rehabilitation wing, and various therapies. Private pay, Medicare, and Medicaid accepted.

ALS Millersburg Greenridge

1405 Wooster Rd. 330-674-1026

Millersburg, OH 44654

M-F: 7:30am-4:00pm

Independent apartments, assisted living, and respite services. Meals, 24-hour assistance, basic housekeeping, laundry, activities, and transportation provided.

Apostolic Christian Home

10680 Steiner Rd. www.apostolichome.org

Rittman, OH 44270 330-927-1010

M-F: 8:30am-5:00pm

Skilled nursing facility providing long term care and rehabilitation services, along with independent living quarters. Private pay, insurance, Medicaid and Medicare accepted.

Autumnwood Nursing and Rehabilitation Center

275 East Sunset Drive

www.embassyhealthcare.net

Rittman, OH 44270

330-927-2060

100-bed skilled and intermediate nursing center with physical, occupational, speech, and respiratory therapy. Doctor's order needed for services. Fees depend on the services needed. Medicare and Medicaid accepted.

Avenue at Wooster

1700 E. Smithville Western Rd.

www.avenueatwooster.com

Wooster, OH 44691

330-601-1001

Avenue at Wooster provides rehabilitation, nursing, and medical support to those needing post-hospital care and medical services.

Brookdale Place of Wooster

1615 Cleveland Road

www.brookdale.com

Wooster, OH 44691

234-742-6649

M-F: 9:00am-7:00pm

Brookdale offers rooms with assisted living and nursing care services, memory care facilities offered.

College Hills Retirement Village

905 Portage Road

www.collegehillsvillage.com

Wooster, OH 44691

330-264-3509

M-F: 8:00am-3:00pm

Retirement Village for older adults who are 62 years and older, or 18 years old and disabled. Rent varies.

Country Pointe

2765 North Elyria Road

www.jaghealthcare.com

Wooster, OH 44691

330-264-7881

M-F: 8:00am-4:30pm

24-hour skilled nursing care in a safe and caring environment. Large private rooms, individualized assessments, treatment planning, and adult day care services provided. Heritage Park for Alzheimer and dementia care. Must be elderly or disabled but this is not a facility for MR/DD. Medicare, Medicaid, insurance, and private pay accepted.

Creston Station Apartments

227 Coulter St. #49

www.crestonstation.com

Creston, OH 44217

M, W, F: 9:00am-5:00pm

330-435-4502

Subsidized housing for seniors or disabled.

Crown Hill Manor

9652 Akron Road

www.crownhillmennonite.com

Rittman, OH 44270

330-927-1716

Housing for older adults who can live independently. Monthly rent includes utilities.

Danbury Senior Living

Millersburg- 4245 Glen Dr. Millersburg, OH 44654

330-473-6860

Wooster- 939 Portage Rd. Wooster, OH 44691

330-264-0355

www.DanburySeniorLiving.com

Assisted living and memory care unit. Independent villas available. Business Hours are 24 hours a day.

Doylestown Health Care Center

95 Black Drive

www.windsorhouseinc.com

Doylestown, OH 44230

330-542-4790

M-F: 7:30am-4:30pm

Skilled nursing care facility, Alzheimer, respite, and outpatient

Alzheimer/dementia care provided. Doctor's referral needed for services.

Medicare, Medicaid, private insurance, and private pay accepted.

Glendora Health Care Center

1552 N Honeytown Road

www.glendoracarecenter.com

Wooster, OH 44691

330-264-0912

M-F: 9:00am-5:00pm

Memory care center, smoking residence available with outside smoke breaks.

Intermediate and skilled care nursing facility offering total nursing/supportive care. Licensed rest home beds for those requiring supervision and assistance with personal care. Medicare and Medicaid accepted; doctor's orders needed.

Also accepts managed care patients.

Holmes County Home

7260 State Route 83

www.co.holmes.oh.us/county-home-overview

Holmesville, OH 44633

330-279-2801

M-F: 8:00am-4:00pm

24 hour and short-term nursing, custodial care, assisted living facilities, respite and adult day care provided. Medical exam and application needed. Fees vary with services needed.

Majora Lane Care Center

105 Majora Lane

majora@altercareonline.net

Millersburg, OH 44654

330-674-4444

M-F: 9:00am-5:00pm

Intermediate and skilled nursing facility with 80 bed capacity. Long- and short-term care, special care unit for Alzheimer's and related dementia illnesses.

Private suites and respite care available. Medicare and Medicaid accepted, must be referred by doctor.

Millersburg Sunshine Villa

149 East Jones Street

330-674-3507

Millersburg, OH 44654

M-F: 8:30am-12:30pm

Independent living facility, 40 apartments for seniors 62 years or older and low income. Rent varies and some assistance available. Disabled also accepted.

Oak Pointe Nursing and Rehabilitation Center

130 Buena Vista St.

oak-pointe.foundationhealth.net

Baltic, OH 43804

330-897-4311

M-F: 9:00am–5:00pm

Oak Pointe Nursing and Rehabilitation is an 85-bed licensed nursing facility, offering 24 hour intermediate and skilled nursing care. Alzheimer Living Center and Rainbow Unit for those with mental illnesses. Private pay, Medicare, Medicaid, and VA payments accepted.

OrrVilla Manor

425 Orrvilla Drive

www.orrvilla.org

Orrville, OH 44667

330-683-4455 M-F: 7:30am-4:00pm

50-unit subsidized retirement center, apartments, and community center for the elderly or disabled. Must be 62 years and older or disabled. Subsidized rent.

OrrVilla Maple Terrace

333 East Sassafras Street

www.orrvilla.org

Orrville, OH 44667

330-683-4455

M-F: 9:00am-5:00pm

Assisted living apartments for older adults who are capable of self-care. Fees are not subsidized. Must be 60 years or older and can live independently with limited help.

Orrville Jag Healthcare

230 S Crown Hill Road

www.jaghealthcare.com/orrville-pointe/

Orrville, OH 44667

330-682-2273

M-F: 8:30am-5:00pm

Offers 24-hour skilled nursing care in a medical care facility in a home-like setting. Large private rooms are available. Individualized assessments and treatment planning provided. Medicare/Medicaid certified, insurance, and private pay. Must be elderly or disabled. This is not a facility for MR/DD.

Rittman Towne Manor

155 East Sunset Drive

www.waynemha.org

Rittman, OH 44270

330-927-2916

M-F: 8:00am-5:00pm

Must be 62 years or older or disabled. Independent pay or Metro subsidized senior citizen housing.

Scenic Pointe Nursing & Rehabilitation Center

8067 Township Road 334

scenic-pointe-foundationshealth.net

Millersburg, OH 44654

330-674-0015

Locked facility with intermediate care. Care provider for Veterans, 24-hour skilled nursing, physical, occupational, and speech therapy, respite care, and hospice care offered.

Secrest Village

3666 Secrest Rd.

www.waynemha.org

Wooster, OH 44691

330-262-6098

M-F: 8:00am-5:00pm

Metro subsidized senior housing. All one-bedroom units.

Shady Lawn Health Care Community

15028 Old Lincolnway East

www.embassyhealthcare.net

Dalton, OH 44618

330-828-2278

M-F: 8:30am-4:30pm

Nursing care facility with 160 beds with skilled, intermediate and custodial care. The Oaks at Shady Lawn offers affordable assisted living suites.

Rehabilitation, hospice, respite and Alzheimer care available. Prefer ages 65 years older, doctor's certification needed. Medicare, Medicaid, private insurance, and veteran assistance accepted. Will not accept psychotic, alcoholic, or pediatric patients.

Shreve Manor

1208 E. South St.

www.waynemha.org

Shreve, OH 44676

330-567-2277

M-F: 8:30am-5:00pm

Must be 55 or older and low income for this affordable housing. Mostly 1bed room apartments.

Smithville Western Care Center

4110 Smithville Western Road

www.sprengerethealthcare.com

Wooster, OH 44691

330-345-9050

M-F: 8:00am – 5:00pm

Comprehensive retirement community with independent living, assisted living, and a 141- bed licensed skilled nursing and rehabilitation facility. Wayne Manor provides assisted and independent living on one campus. Medicare, Medicaid, and private insurance accepted. Doctor's certification needed for nursing facility.

Sycamore Run Nursing & Rehabilitation Center

6180 State Route 83

www.sycamore-run.net

Millersburg, OH 44654

330-674-0015

Nursing and rehab center with semiprivate and private rooms with 24-hour nursing services. Medicare, Medicaid, and Veterans Administration approved and accepts most private insurance.

Town View Terrace Assisted Living

200 S. Market St.

www.waynemha.org

Wooster, OH 44691

234-249-0062

M-F: 8:00am-5:00pm

Low-income housing for seniors. Independent pay or Metro subsidized senior citizen housing.

Walnut Hills Retirement Community

PO Box 127

www.walnuthillsliving.org

Walnut Creek, OH 44687

330-893-3200

M-F: 9:00am-5:00pm

Admissions: 330-852-2457

Variety of quality lifestyle options on one campus; comprehensive 24-hour skilled nursing, rehabilitative services, assisted living, residential apartments, independent living, and catered services. Medicaid, insurance and private pay accepted. Must be 62 years of age or older.

Wayne County Care Center

876 S. Geyers Chapel Road

www.waynecountycarecenter.com

Wooster, OH 44691

330-262-1786

M-F: 8:00am-5:00pm

Multi-level nursing facility for elderly or disabled. Medicaid & Medicare certified nursing unit, intermediate, or skilled needs. Assisted care, hospice, and respite provider.

Wayne Manor

4138 Swanson Boulevard

Wooster, OH 44691

M-F: 8:00am-5:00pm

www.sprengerhealthcare.com

330-345-9050

Assisted Living studios, 1-bedroom apartments and Residential Care Facility. Must be 55 years or older, pre-admission interview and doctor certification needed for residential care.

West Salem Senior Citizen Apartments

63 Centennial Dr.

West Salem, OH 44287

Subsidized apartments for seniors.

419-853-4067

M-F: 10:00am-2:00pm

West View Manor

1715 Mechanicsburg Road

Wooster, OH 44691

M-F: 8:00am-5:30pm

www.wvhl.healthcare

330-264-8640

Retirement Community providing; nursing care, licensed rest home service with private rooms, skilled or intermediate care, and independent living units. Fees are required, Medicaid approved. Must be elderly 65 years or older or physically disabled. The Wellness Center is now open, offers a variety of wellness activities and open to the community for group meetings, call for more information 330-264-7673.

UTILITY INFORMATION

CABLE/INTERNET SERVICES

Armstrong Cable

Serves Wayne

www.armstrongonewire.com

1-877-277-5711

Doylestown Communications

Serves Holmes and Wayne

www.doylestowntelephone.com

330-658-2121

MCTV

Serves Wayne

www.mctvohio.com

330-345-8114

Spectrum

Serves Holmes & Wayne

www.spectrum.com

Sales - 1-855-860-9068 Support - 1-855-949-0036

ELECTRIC SERVICES

AEP Ohio

Serves Holmes & Wayne

www.aepohio.com

1-800-672-2231

Berlin Electric

Serves Holmes (Berlin) 330-893-3715

Holmes-Wayne Electric Co-op

Serves Holmes & Wayne

www.hwecoop.com

330-674-1055 or 1-866-674-1055

Lorain-Medina Electric Co-op

Serves Wayne www.lmre.org
440-647-2133 or 1-800-222-5673

Marshallville Village Electric

Serves Wayne (Marshallville) 330-855-5985

Ohio Edison (First Energy)

Serves Holmes & Wayne www.firstenergycorp.com/ohio_edison.html
1-800-633-4766 Report Outages 1-888-544-4877

Orrville Utilities - Electric

Serves Wayne (Orrville) www.orrutilities.com
330-684-5020

GAS SERVICES

Columbia Gas

Serves Holmes & Wayne www.columbiagasohio.com
1-800-344-4077

Dominion East Ohio Gas

Serves Holmes & Wayne www.dominionenergy.com
1-800-362-7557

Northeast Ohio Gas

Serves Holmes & Wayne www.neogas.com
1-800-237-2099

Piedmont Gas

Serves Holmes www.piedgas.com
330-339-5454

TELEPHONE SERVICES

AT&T

Serves Wayne
1-800-288-2020

www.att.com

Century Link

Serves Holmes & Wayne
800-201-4099 or 866-476-9909

www.centurylink.com
www.brightspeed.com

Doylestown Telephone

Serves Wayne (Doylestown)
330-658-2121

www.doylestowntelephone.com

Frontier North

Serves Holmes & Wayne
1-855-981-4544

www.frontier.com

TRASH SERVICES

Kimble Companies

Serves Holmes & Wayne
330-343-5665 or 800-201-0005

www.kimblecompanies.com

Republic Services

Serves Holmes & Wayne
1-800-247-3644

www.republicservices.com

Waste Management

Serves Holmes & Wayne
1-866-909-4458

www.wm.com

WATER / WASTEWATER SERVICES

Wooster City Services (WCS)

Serves Wayne (Wooster)

www.woosteroh.com

330-263-5228

Orrville Utilities – Water/Wastewater

Serves Wayne (Orrville)

www.orrutilities.com

Water: 330-684-5130

Wastewater: 330-684-5160

Millersburg Water/Sewer

Serves Holmes (Millersburg)

www.millersburgohio.com

330-674-1886

Smithville Water Department

Serves Wayne (Smithville)

www.thevillageofsmithville.com

330-669-2311

CALL 2.1.1 OR 330.263.6363

WHIRE

GET ANSWERS. GET HELP.

First Call for Help in Holmes and Wayne Counties



POST OFFICE INFORMATION

CITY/VILLAGE	ADDRESS	ZIP CODE	PHONE NUMBER
Apple Creek	33 Maple St.	44606	330-698-3171
Baltic	105 N. Ray St.	43804	330-897-7401
Berlin	5520 Oak St.	44610	330-893-2113
Big Prairie	13214 SR 226	44611	330-496-2411
Burbank	55 S. Front St.	44214	330-624-2752
Charm	4440 SR 557	44617	330-893-2888
Creston	122 S. Main St.	44217	330-435-6314
Dalton	20 W. Main St.	44618	330-828-2004
Doylestown	85 Gates St.	44230	330-658-1105
Fredericksburg	147 Water St.	44627	330-695-2722
Glenmont	125 Main St.	44628	330-377-4322
Holmesville	201 S. Millersburg St.	44633	330-279-2911
Kidron	4698 Kidron Rd.	44636	330-857-7471
Killbuck	182 W. Front St.	44637	330-276-7511
Lakeville	13989 SR 226	44638	419-827-2212
Loudonville	124 S. Water St.	44842	419-994-4631
Marshallville	3 N. Main St.	44645	330-855-3681
Millersburg	56 S. Washington St.	44654	330-674-5846
Mt. Eaton	15924 Main St.	44659	330-359-5514
Mt. Hope	7834 County Rd 77	44660	330-674-6168
Nashville	111 W. Millersburg St.	44661	330-378-2666
Orrville	145 N. Vine St.	44667	330-682-7831
Rittman	100 N. Main St.	44270	330-927-6606
Shreve	229 Jones St.	44676	330-567-2168
Smithville	152 E. Main St.	44677	330-669-2621
Walnut Creek	4878 Olde Pump St.	44687	330-893-2415
West Salem	7 S. Main St.	44287	419-853-4023
Winesburg	2162 W. Main St.	44690	330-359-5512
Wooster	153 E. South St.	44691	330-262-0861

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**ORRVILLE AREA UNITED WAY
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Orrville Area United Way



United Way of Wayne
and Holmes Counties

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